

LANGUAGE REVIEW - Listening and Speaking module

VOCABULARY

Nouns

chance possibility likelihood

Adjectives

possible likely

Shopping

a cashier

a checkout counter customer service

an item
an outlet
a price
a queue
a sale

a shop assistant

a store to browse to refund

Evaluative language

Responding positively: awesome,

fantastic, terrific, stunning

Responding negatively: terrible, awful,

dreadful

Responding with disbelief: unbelievable,

incredible, crazy

A product launch

a budget a campaign

a social media platform

a target audience

a teaser video an influencer

brand visibility social media

a targeted ad to boost reach

to brainstorm ideas

to create a buzz

to host a giveaway contest

to run targeted ads to showcase a product

to track metrics

Promotional means

a celebrity endorsement a marketing campaign product placement to attract an audience to boost visibility

to drive sales

to enhance credibility to have a following to have an idea in mind

to leverage influencer collaboration

to reach potential customers

to sponsor an event

GRAMMAR

Strong and weak modifiers

To strengthen: Totally relaxing. (totally, so, utterly, really, incredibly, extremely) **To weaken: Fairly** uneventful. (somewhat, pretty, slightly, fairly, rather quite)

Making suggestions

Let's start by brainstorming ideas. **How about** we make a video?

How about running targeted ads?

We **could** follow up with a series of posts.

It might be a good idea to collaborate.

We should track metrics.

I suggest we reconvene next week.



Talking about likelihood

Svetlana's definitely not coming back.

Brendan stands a good chance of getting the job.

They're bound to get someone from outside.

There's no way they'll make him manager.

He may well lose his job.

It looks like it's going to rain.

Chances are I'll stay here.

Useful language

Making requests

Is there any chance of you lending me a pen for a moment?

Could I speak to Susanna Wright, please?

Is there any possibility of having the leaflets printed by Friday?

What are the chances or changing the meeting time?

You couldn't possibly keep an eye on my bag for a moment, could you?

Would it be possible to change the meeting to tomorrow?

Small talk

A: Hi, Mark.

B: Hi, Jim.

A: You haven't got change for a 50 by any chance, have you?

B: Here you go.

A: Cheers. Nice weekend?

B: Not too bad; fairly uneventful. Yourself?

A: Oh, you know, the usual: kids, tennis, birthday parties, in-laws, kitchen shelves – that sort of thing.

Small talk language

Changing the topic: By the way..., Speaking of..., Reminds me of the time... **Asking about news:** What's up? Haven't you heard? What's the latest on...?

Agreeing: I know. Absolutely. Me neither.

Agreeing with suggestions

Yes, that could work. That's a good idea. I like that idea. Perfect. Let's try that.

Disagreeing with suggestions

I'm not sure if that's the case. I don't think that will work. Maybe, but another idea would be to... I disagree.

Describing and defining

Promotional means refers to...

The aim is to...

It **can** be advertising, **but also** other ways, **like** discounts and giveaways, sponsoring events, **that kind of thing**.

So, what's the difference between celebrity endorsements and influencer marketing?



They're **similar in a way**. They're **both** about using...

What is that about?

Celebrities are high-profile people, like actors or sports people, **whereas** influencers have a large following but mostly on social media.

I see what you mean.

Now I understand.